



- **How can I find out the status of my application?**

At any time after you begin an application, you can login to your profile at abf.jobs and view the current status. To do this, follow the steps below:

- 1) Visit www.abf.jobs on a computer and click on Sign In in the top right-hand corner of your screen.
- 2) Enter your email address and password. (Please note: If you have forgotten your password, click on “Forgot your Password?” and a link to reset it will be emailed to you.)
- 3) Once you access your profile, you will see all of your applications under the heading of “Positions I Have Applied to.” There, you can see the status of the application and complete any required actions.
- 4) If you are on a mobile device, you will need to go through the same steps; however, the Sign In option will be found on the menu at the top left-hand side of your mobile screen.

- **Under ‘Action’ on my profile, it says “Withdraw.” What does that mean?**

This is an option to withdraw your application if you are no longer interested in the position. Unless you want to remove yourself from consideration, you would not want to click on that action. Once you do, your status will change to “withdrew.”

- **I have applied to ABF before, but it’s not recognizing my user name and password.**

If you applied prior to March 30, 2018, you will need to set up a new account on our career site. If you applied after March 30, 2018 and are still having trouble logging in, please reset your password.

- **I submitted an application through Indeed, but it will not let me login to my ABF profile and/or there is no application showing up on my profile.**

Indeed is a third party job posting site, and they are not officially affiliated with ABF Freight. In order to apply for one of our openings, you must submit your application directly onto the abf.jobs career site. We apologize for any confusion caused by the wording of your Indeed submission, but it does not actually put you into consideration for our open position.

- **I keep trying to move onto the next page of the application, but it will not let me. The answer boxes are all highlighted in red now.**

When the boxes are highlighted in red, that means they are required fields. You must complete every one of those fields to be able to move onto the next page of the application. Please carefully look through every one to make sure you have completed it, including the dropdown options. If one says “select an option,” that indicates that you have not responded to that question yet.

- **I know that I filled in my Date of Birth, but it removes it when I try to move to the next page of the application. (Driving positions only)**

Each time you complete an application, you will have to enter your date of birth. Due to the sensitive nature of that information, it will not automatically save it for the next time that you apply. For the same reason, if a page reloads due to an error, you must re-complete the DOB field.

- **I am trying to provide my SSN, but it is telling me that I must provide 11 characters. My SSN is only 9 numbers.**

Please include the dashes in your social security number. It should be formatted as 123-45-6789.

- **I received an email asking for additional work history, but I listed everything.**

We require a full 5 years of gapless work history from all applicants. Make sure that you have listed every employer, even if they were short-term, temp jobs, or seasonal. If there are any gaps, please explain what you were doing during that time. You can respond to careers@abf.com with any pertinent information if you feel the email was received in error.

- **I am being asked by email for my SSN. I do not feel comfortable providing this information online.**

If you do not wish to submit the information to us through our online form, you can call into our Human Resources department at 479-785-8717 and give it to us by phone.

- **How long does the hiring process normally take?**

It depends on the location and position for which you applied. Some positions will be processed within the same week that they are received, and others will take a month or more. Please log back in at any time to check the current status of your application at abf.jobs.